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PATENT Application 10/748,955 Attorney Docket 2001-0341 (1014-045)

AMENDMENTS

AMENDMENTS TO THE CLAIMS

1. (Original) A method, comprising:

in response to an user's request for at least one service relating to a service provider's network, providing an agent for installation on the user's premises and for coupling to the service provider's network via a physical connection;

automatically detecting at the agent an installation of a communications device to a local network coupled to the agent;

automatically offering via the communications device a plurality of userselectable service options relating to the service provider's network and relating to at least one capability of the communications device, the at least one capability detected by the agent;

in response to a selection of at least one service option from the plurality of service options, providing via the agent a user connection address.

(Currently Amended) The method of claim 1, further comprising:

receiving the user's request for at least one service relating to the service provider's network, the communications device being a telephone lacking a display, the plurality of user-selectable service options related to non-visual user interface services, the non-visual user interface services comprising spoken command services for caller ID.

- (Original) The method of claim 1, further comprising:
 coupling the agent to the service provider's network.
- 4. (Currently Amended) The method of claim 1, further comprising:

before registration of the communications device with the service provider's network, detecting the at least one capability of the communications device, the plurality of user-selectable service options comprising downloading an updated user manual.

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5. (Currently Amended) The method of claim 1, further comprising:

registering the communications device with the service provider's network, the communications device being a telephone coupled to the service provider's network via a cable modem, the plurality of user-selectable service options comprising a competitive local exchange carrier telephone service.

- 6. (Original) The method of claim 1, further comprising:
 - accounting for a service provided to the communications device via the service provider's network.
- 7. (Original) The method of claim 1, wherein the physical connection comprises a cable modem.
- 8. (Original) The method of claim 1, wherein the physical connection comprises a DSL modern.
- (Original) The method of claim 1, wherein the physical connection comprises a telephone modem.
- 10. (Original) The method of claim 1, wherein the physical connection comprises a wireless modem.
- 11. (Original) The method of claim 1, wherein the physical connection comprises an optical fiber connection.
- 12. (Original) The method of claim 1, wherein the physical connection comprises a free-space optics connection.
- 13. (Original) The method of claim 1, wherein the communications device is a computer.

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- 14. (Currently Amended) The method of claim 1, wherein the communications device is a telephone lacking a display, the plurality of user-selectable service options related to non-visual user interface services, the non-visual user interface services comprising push button services for caller ID.
- 15. (Original) The method of claim 1, wherein the communications device is a multimedia device.
- 16. (Original) The method of claim 1, wherein the user connection address is a telephone number.
- (Original) The method of claim 1, wherein the user connection address is an e-mail address.
- 18. (Original) The method of claim 1, wherein the user connection address is an IP address.
- 19. (Currently Amended) A machine readable medium memory device comprising instructions for activities comprising:

in response to an user's request for at least one service relating to a service provider's network, providing an agent for installation on the user's premises and for coupling to the service provider's network via a physical connection;

automatically detecting at the agent an installation of a communications device to a local network coupled to the agent;

automatically offering via the communications device a plurality of userselectable service options relating to the service provider's network and relating to at least one capability of the communications device, the at least one capability detected by the agent;

in response to a selection of at least one service option from the plurality of service options, providing via the agent a user connection address.

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20. (Original) A system comprising:

an agent provided in response to an user's request for at least one service relating to a service provider's network, said agent provided for installation on the user's premises and for coupling to the service provider's network via a physical connection, said agent comprising a detector adapted to automatically detect an installation of an communications device on a local network coupled to said agent;

a user interface adapted to automatically offer via the communications device a plurality of user-selectable service options relating to the service provider's network, a selection of at least one user-selectable service option from the plurality of user-selectable service options automatically transmitted via said agent to the service provider's network and resulting in the provision via said agent of a user connection address.